

# Kenyon Student

Over the course of a semester, on average, how often do you use the following services?					
	Never	Once or twice a semester	One to three times a month	One to three times a week	More than three times a week
<b>Segue Course Management system</b>	49%	13%	12%	19%	7%
	63	17	15	25	9
<b>Helpline</b>	48%	46%	5%	%	1%
	62	60	7	0	1
<b>Web Personal Access Pages (On line grades, etc)</b>	%	24%	65%	9%	2%
	0	31	85	12	2
<b>Computing information on the LBIS Web site</b>	19%	38%	25%	10%	8%
	25	49	33	13	10
<b>Interlibrary Loan</b>	35%	38%	18%	4%	4%
	46	50	24	5	5
<b>Library Circulation services</b>	18%	26%	30%	20%	6%
	23	33	39	26	8
<b>Library Reference services</b>	26%	35%	25%	9%	5%
	34	46	32	12	6
<b>Library information on the LBIS Web site</b>	12%	25%	32%	23%	8%
	16	32	41	30	11
<b>Online Library catalog (Consort)</b>	8%	15%	34%	27%	15%
	11	20	44	35	20
<b>Library databases (e.g. LexisNexis, JSTOR)</b>	12%	10%	36%	26%	16%
	15	13	46	34	21
<b>Borrowing technology equipment (Digital video cameras, projectors, tape recorders, etc.)</b>	74%	18%	7%	%	1%
	95	23	9	0	1

<b>Access to online resources from off-campus</b>	30%	39%	21%	7%	3%
	38	49	27	9	4
<b>Wireless access to the Internet on campus</b>	28%	6%	7%	9%	50%
	36	8	9	12	64
<b>Online course reserves (ERes)</b>	17%	19%	28%	25%	11%
	22	25	36	33	14
<b>On-campus computer labs</b>	2%	6%	12%	30%	50%
	3	8	15	38	64
<b>Residence hall (in-room) telephone service</b>	5%	8%	9%	28%	51%
	6	10	12	36	66
<b>LBIS Web site</b>	5%	15%	26%	36%	19%
	6	19	34	46	24
<b>LBIS Liaison/Contact</b>	55%	30%	12%	2%	1%
	71	39	16	3	1

**How important are these services to you?**

	Not important	Somewhat important	Important	Very important	Not applicable
<b>Segue Course Management system</b>	40%	18%	12%	14%	16%
	52	24	15	18	21
<b>Helpline</b>	12%	31%	25%	27%	6%
	15	40	32	35	8
<b>Web Personal Access Pages (On line grades, etc.)</b>	2%	3%	25%	70%	%
	2	4	32	90	0
<b>Technology instruction for academic courses</b>	20%	27%	36%	8%	8%
	26	35	47	11	11
<b>Computing information on the LBIS Web site</b>	7%	35%	32%	20%	6%

	9	45	42	26	8
<b>Interlibrary Loan</b>	5%	19%	27%	42%	8%
	6	25	35	54	10
<b>Library Circulation services</b>	4%	14%	29%	47%	5%
	5	18	38	61	7
<b>Library Reference services</b>	7%	19%	36%	32%	5%
	9	25	47	41	7
<b>Library information on the LBIS Web site</b>	5%	25%	38%	28%	5%
	7	32	49	36	6
<b>Online Library catalog (Consort)</b>	3%	5%	24%	66%	2%
	4	6	31	85	3
<b>Library databases (e.g. LexisNexis, JSTOR)</b>	5%	8%	17%	68%	2%
	6	10	22	89	3
<b>Borrowing technology equipment (Digital video cameras, projectors, tape recorders, etc.)</b>	25%	33%	15%	13%	13%
	33	43	20	17	17
<b>Library research instruction for academic courses</b>	20%	32%	23%	17%	8%
	26	42	30	22	10
<b>Access to online resources from off-campus</b>	2%	18%	35%	42%	4%
	2	23	46	54	5
<b>Online course reserves (ERes)</b>	2%	18%	28%	43%	9%
	3	23	36	56	12
<b>Wireless access to the Internet on campus</b>	8%	12%	9%	65%	5%
	11	15	12	85	7
<b>On-campus computer labs</b>	2%	4%	12%	82%	1%
	2	5	16	106	1
<b>Residence hall (in-room) telephone service</b>	2%	9%	18%	69%	2%
	3	12	23	89	2
<b>LBIS Web site</b>	2%	12%	48%	37%	2%
	3	15	61	47	2

<b>LBIS Liaison/Contact</b>	18%	32%	25%	12%	13%
	23	41	32	15	17

**How strongly do you disagree or agree with the following statements?**

	Disagree	Somewhat disagree	Somewhat agree	Agree	Not Applicable
<b>Computing tools and resources are appropriate for my academic needs.</b>	1%	2%	25%	71%	2%
	1	3	31	89	2
<b>Library collections are appropriate for my academic needs.</b>	1%	5%	24%	68%	3%
	1	6	30	86	4
<b>The current library schedule meets my needs.</b>	%	7%	14%	76%	2%
	0	9	18	97	3
<b>The current Helpline schedule meets my needs.</b>	1%	5%	16%	46%	32%
	1	6	20	59	41
<b>I know how to obtain guidance on copyright and "fair use" issues.</b>	14%	24%	28%	30%	5%
	18	30	35	38	6
<b>I know how to find books.</b>	2%	6%	18%	73%	1%
	3	7	23	93	1
<b>I know how to find journal articles.</b>	1%	6%	25%	67%	1%
	1	8	31	85	1
<b>I know how to evaluate the quality of print materials (books, articles, etc.).</b>	6%	6%	37%	50%	2%
	7	8	47	63	2
<b>I know how to use on line search tools.</b>	%	6%	23%	71%	1%
	0	7	29	90	1
<b>I know how to evaluate the quality of websites and other online resources.</b>	2%	7%	32%	57%	1%
	3	9	41	73	1

**How informed do you feel you are about the following?**

	Not informed at all	Somewhat informed	Informed	Very informed
<b>Available technology services</b>	4%	57%	34%	5%
	5	74	44	6
<b>Available library services</b>	5%	43%	39%	13%
	7	55	50	16
<b>Privacy issues related to technology</b>	22%	50%	22%	6%
	28	64	29	8
<b>Current issues regarding computer viruses and spyware</b>	16%	41%	34%	9%
	21	52	44	11
<b>Current issues regarding information security</b>	24%	40%	29%	7%
	31	52	37	9
<b>Scheduled system downtime</b>	13%	32%	44%	11%
	17	41	57	14

**How strongly do you disagree or agree with the following statements with regards to the Helpline staff?**

	Disagree	Somewhat disagree	Somewhat agree	Agree	Not Applicable
<b>Friendly</b>	2%	%	12%	57%	29%
	2	0	16	74	37
<b>Knowledgeable</b>	1%	4%	23%	42%	30%
	1	5	30	54	39
<b>Reliable</b>	1%	4%	21%	44%	30%
	1	5	27	57	39
<b>Responsive</b>	2%	4%	17%	48%	30%
	2	5	22	61	38

**How strongly do you disagree or agree with the following statements with regards to the library circulation staff?**

	Disagree	Somewhat disagree	Somewhat agree	Agree	Not Applicable
<b>Friendly</b>	1%	6%	18%	65%	10%
	1	8	23	84	13
<b>Knowledgeable</b>	%	7%	25%	57%	12%
	0	9	32	73	15
<b>Reliable</b>	%	2%	19%	67%	12%
	0	2	25	87	15
<b>Responsive</b>	2%	3%	20%	66%	10%
	2	4	25	84	13

**How strongly do you disagree or agree with the following statements with regards to the library reference staff?**

	Disagree	Somewhat disagree	Somewhat agree	Agree	Not Applicable
<b>Friendly</b>	%	2%	10%	50%	37%
	0	3	13	63	46
<b>Knowledgeable</b>	1%	%	10%	53%	37%
	1	0	12	66	46
<b>Reliable</b>	1%	1%	10%	48%	40%
	1	1	13	60	50
<b>Responsive</b>	1%	%	11%	49%	39%
	1	0	14	61	48

**How strongly do you disagree or agree with the following statements with regards to the archives/special collections staff?**

	Disagree	Somewhat disagree	Somewhat agree	Agree	Not Applicable
<b>Friendly</b>	% 0	% 0	4% 5	30% 38	66% 84
<b>Knowledgeable</b>	% 0	% 0	2% 2	29% 37	69% 88
<b>Reliable</b>	% 0	% 0	2% 2	29% 37	69% 88
<b>Responsive</b>	% 0	% 0	2% 2	29% 37	69% 87

**How strongly do you disagree or agree with the following statements with regards to the Multimedia services staff?**

	Disagree	Somewhat disagree	Somewhat agree	Agree	Not Applicable
<b>Friendly</b>	1% 1	3% 4	10% 13	40% 51	46% 58
<b>Knowledgeable</b>	% 0	7% 9	13% 16	34% 43	46% 58
<b>Reliable</b>	% 0	6% 7	10% 13	36% 45	48% 61
<b>Responsive</b>	% 0	4% 5	10% 13	37% 46	49% 61

**How strongly do you disagree or agree with the following statements with regards to the telephone support staff?**

	Disagree	Somewhat disagree	Somewhat agree	Agree	Not Applicable
<b>Friendly</b>	1%	%	7%	34%	59%
	1	0	9	43	75
<b>Knowledgeable</b>	1%	%	8%	32%	59%
	1	0	10	41	76
<b>Reliable</b>	1%	%	9%	32%	59%
	1	0	11	41	75
<b>Responsive</b>	1%	%	7%	33%	59%
	1	0	9	42	76

**How dissatisfied or satisfied are you with the following resources and services?**

	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied	Not applicable
<b>Segue Course Management system</b>	3%	3%	14%	40%	40%
	4	4	17	49	49
<b>Helpline</b>	1%	2%	27%	44%	26%
	1	3	33	55	32
<b>Web Personal Access Pages (On line grades, etc.)</b>	2%	1%	18%	80%	%
	2	1	22	98	0
<b>Technology instruction for academic courses</b>	3%	6%	25%	39%	27%
	4	7	30	48	33
<b>Availability of wireless access on campus</b>	5%	5%	25%	51%	15%
	6	6	31	63	18
<b>Performance of wireless access on campus</b>	9%	14%	23%	39%	16%
	11	17	28	48	20
<b>Computing information on the LBIS Web site</b>	2%	6%	32%	49%	11%
	2	7	40	61	14



<b>Interlibrary Loan</b>	%	2%	13%	57%	27%
	0	3	16	71	34
<b>Library Circulation services</b>	1%	1%	11%	75%	12%
	1	1	14	93	15
<b>Library Reference services</b>	1%	2%	9%	61%	27%
	1	2	11	76	34
<b>Special Collections Services</b>	%	2%	6%	41%	52%
	0	2	7	51	64
<b>Multimedia services</b>	%	7%	15%	46%	31%
	0	9	19	57	38
<b>Library information on the LBIS Web site</b>	1%	2%	24%	65%	8%
	1	3	30	80	10
<b>Online Library catalog (Consort)</b>	%	1%	14%	79%	6%
	0	1	17	98	8
<b>Library research instruction for academic courses</b>	2%	4%	26%	43%	26%
	2	5	32	53	32
<b>Access to online resources from off-campus</b>	6%	15%	21%	44%	13%
	8	19	26	55	16
<b>Online course reserves (ERes)</b>	%	2%	15%	69%	14%
	0	2	19	86	17
<b>LBIS Web site</b>	1%	2%	27%	65%	4%
	1	3	34	81	5
<b>Residence hall (in-room) telephone service</b>	2%	3%	16%	73%	6%
	2	4	20	91	7
<b>Campus telephone services</b>	2%	5%	18%	67%	8%
	2	6	22	83	10
<b>Campus telephone support</b>	1%	2%	13%	54%	30%
	1	3	16	67	37

<b>Network stability</b>	8%	12%	36%	41%	2%
	10	15	45	51	3
<b>Network speed</b>	4%	12%	30%	52%	2%
	5	15	37	64	3
<b>E-mail services</b>	6%	9%	26%	56%	2%
	8	11	32	70	3
<b>E-mail SPAM filtering</b>	9%	11%	28%	49%	3%
	11	14	34	60	4
<b>Virus protection</b>	%	7%	27%	62%	4%
	0	9	33	77	5
<b>Borrowing technology equipment (Digital video cameras, projectors, tape recorders, etc.)</b>	2%	1%	11%	27%	60%
	2	1	14	33	74
<b>Borrowing materials from the library</b>	%	3%	10%	73%	14%
	0	4	12	91	17
<b>Status information on computing problems</b>	3%	6%	19%	44%	28%
	4	7	24	54	35
<b>Your input into computing decisions that affect you</b>	7%	10%	24%	28%	31%
	9	12	29	35	38
<b>Your input into library decisions that affect you</b>	6%	13%	21%	33%	27%
	7	16	26	41	34
<b>LBIS Liaison/Contact</b>	%	1%	19%	31%	49%
	0	1	23	39	61
<b>Overall computing service</b>	1%	6%	33%	57%	3%
	1	7	41	71	4
<b>Overall library service</b>	%	3%	22%	72%	2%
	0	4	27	88	3

How would you describe your skill level with the following?

	Have not used	Novice	Basic	Advanced	Expert
<b>Email</b>	%	%	18%	50%	32%
	0	0	22	59	38
<b>Instant Messaging</b>	3%	2%	19%	40%	35%
	4	2	23	48	42
<b>Voice Mail</b>	3%	4%	47%	31%	15%
	3	5	55	37	18
<b>Web Personal Access Pages (On line grades, etc)</b>	1%	%	37%	42%	20%
	1	0	44	50	24
<b>Segue Course Management system</b>	35%	5%	32%	18%	9%
	42	6	38	22	11
<b>Search engines (e.g. Google, Yahoo)</b>	%	%	18%	47%	35%
	0	0	21	56	42
<b>Online library catalog (Consort)</b>	4%	8%	35%	41%	12%
	5	9	42	49	14
<b>Library databases (e.g. LexisNexis, JSTOR)</b>	7%	5%	36%	39%	13%
	8	6	43	46	15
<b>Word processing software (e.g. Microsoft Word)</b>	%	%	17%	51%	32%
	0	0	20	61	38
<b>Spreadsheet software (e.g. Excel)</b>	5%	18%	31%	34%	13%
	6	21	37	40	15
<b>Database software (e.g. Access, Filemaker)</b>	51%	21%	21%	6%	1%
	61	25	25	7	1
<b>Presentation software (e.g. PowerPoint)</b>	5%	5%	46%	29%	15%
	6	6	54	34	17
<b>Web authoring software (e.g. DreamWeaver, Front Page)</b>	57%	16%	17%	8%	3%
	68	19	20	9	3

<b>Graphics software (e.g. Photoshop, CorelDraw)</b>	25%	25%	25%	16%	8%
	30	30	30	19	9
<b>Audio/video editing software (e.g. iMovie, Premiere)</b>	55%	12%	21%	8%	4%
	65	14	25	9	5
<b>Math or statistics software (e.g. Mathematica, SPSS)</b>	42%	22%	26%	8%	2%
	50	26	31	10	2
<b>Spatial analysis/GIS software (e.g. ArcView, Remote Sensing)</b>	82%	10%	8%	1%	%
	97	12	9	1	0
<b>Your primary Operating System (e.g. Mac OS, Windows)</b>	3%	3%	31%	42%	22%
	3	3	36	50	26
<b>Steps to improve desktop/laptop computer performance</b>	8%	18%	39%	20%	15%
	9	22	46	24	18
<b>Backing up data</b>	12%	18%	40%	18%	12%
	14	22	47	22	14

**How interested are you in learning more about the following?**

	Not interested	Somewhat interested	Interested	Very interested
<b>Email</b>	68%	21%	8%	3%
	81	25	9	4
<b>Instant Messaging</b>	79%	10%	8%	3%
	94	12	10	3
<b>Voice Mail</b>	70%	17%	12%	2%
	83	20	14	2
<b>Web Personal Access Pages (On line grades, etc)</b>	61%	23%	11%	5%
	73	27	13	6
<b>Segue Course Management system</b>	61%	25%	13%	2%

	72	29	15	2
<b>Search engines (e.g. Google, Yahoo)</b>	62%	24%	11%	3%
	74	28	13	4
<b>Online library catalog (Consort)</b>	48%	31%	18%	3%
	57	37	22	3
<b>Library databases (e.g. LexisNexis, JSTOR)</b>	46%	24%	25%	5%
	55	28	30	6
<b>Word processing software (e.g. Microsoft Word)</b>	60%	20%	17%	3%
	71	24	20	4
<b>Spreadsheet software (e.g. Excel)</b>	50%	26%	16%	8%
	60	31	19	9
<b>Database software (e.g. Access, Filemaker)</b>	52%	29%	13%	7%
	61	34	15	8
<b>Presentation software (e.g. PowerPoint)</b>	52%	24%	16%	8%
	61	28	19	10
<b>Web authoring software (e.g. DreamWeaver, Front Page)</b>	40%	28%	20%	12%
	47	33	24	14
<b>Graphics software (e.g. Photoshop, CorelDraw)</b>	34%	29%	20%	17%
	40	35	24	20
<b>Audio/video editing software (e.g. iMovie, Premiere)</b>	45%	22%	15%	17%
	53	26	18	20
<b>Math or statistics software (e.g. Mathematica, SPSS)</b>	62%	20%	9%	8%
	74	24	11	10
<b>Spatial analysis/GIS software (e.g. ArcView, Remote Sensing)</b>	70%	19%	8%	3%
	83	22	9	4
<b>Your primary Operating System (e.g. Mac OS, Windows)</b>	39%	24%	23%	14%
	46	29	27	17
<b>Steps to improve desktop/laptop computer performance</b>	26%	28%	25%	20%
	31	33	30	24

<b>Backing up data</b>	28%	33%	26%	14%
	32	38	30	16

**How interested are you in learning new technical or research skills by the following methods?**

	Not interested	Somewhat interested	Interested	Very interested
<b>One-on-one instruction</b>	34%	36%	21%	9%
	41	43	25	11
<b>Workshop/Training Session</b>	29%	41%	23%	7%
	35	49	28	8
<b>Self-directed with online tutorial</b>	19%	32%	27%	21%
	23	38	32	25
<b>Self-directed with documentation</b>	28%	37%	27%	8%
	34	44	32	10
<b>Trial and error</b>	34%	36%	20%	10%
	39	42	23	12

**Which of the following do you use for academic purposes? (Please check all that apply.)**

	Count	Percent
Animations	9	8%
Blogs	6	5%
Burn CDs	47	39%
Burn DVDs	13	11%
Classroom electronic polling	11	9%
Segue Course Management system	56	47%
Course reserves - Online	89	75%
Course reserves - Physical (e.g. books videos)	81	68%
Digital audio	19	16%
Digital images	28	24%

Digital video	25	21%
Discipline-specific software	21	18%
Discussion Boards	20	17%
Electronic portfolios	5	4%
Email	117	98%
In-class student computer use	59	50%
Instant messaging/Chat	27	23%
Library research	95	80%
Online quizzes	28	24%
Paper Course packs	29	24%
Podcasting	1	1%
Portable drives (e.g. USB drives Jump drive)	41	34%
Portable media devices (e.g. iPods)	9	8%
RSS feeds	3	3%
Simulations	4	3%
Slides	26	22%
Survey tools	9	8%
Technology-enhanced presentations	33	28%
Video conferencing	2	2%
Videotapes	19	16%
Web page development	7	6%
Wikis	20	17%
<b>Total Responses:</b>	<b>119</b>	<b>100%</b>

**Which of the following do you use for personal purposes? (Please check all that apply.)**

	Count	Percent
Animations	18	15%
Blogs	44	37%
Burn CDs	98	82%
Burn DVDs	35	29%
Segue Course Management system	4	3%
Digital audio	64	54%
Digital images	64	54%
Digital video	63	53%
Discussion Boards	25	21%
Email	115	97%
Instant messaging/Chat	103	87%
Library research	44	37%
Podcasting	14	12%
Portable drives (e.g. USB drives Jump drive)	52	44%
Portable media devices (e.g. iPods)	57	48%
RSS feeds	9	8%
Simulations	4	3%

Survey tools	6	5%
Technology-enhanced presentations	6	5%
Video conferencing	7	6%
Videotapes	40	34%
Web page development	22	18%
Wikis	27	23%
<b>Total Responses:</b>	<b>119</b>	<b>100%</b>

**Which of the following devices do you own and have with you this semester? (Please check all that apply.)**

	Count	Percent
Desktop computer	24	20%
Laptop/Notebook computer	96	80%
Mobile phone	89	74%
PDA (e.g. PalmPilot ,Blackberry)	5	4%
MP3 Player (e.g. iPod, Rio)	84	70%
Scanner	26	22%
Printer	73	61%
Digital still camera	78	65%
Video camera	10	8%
Video game player (e.g.Xbox, Playstation 2)	13	11%
Radio	46	38%
Television	36	30%
Audio system	30	25%
VCR	20	17%
DVD player	50	42%
DVR (e.g. Tivo)	2	2%
Fax Machine	0	%
<b>Total Responses:</b>	<b>120</b>	<b>100%</b>

**If you have your own computer with you, what operating system(s) do you have? (Please check all that apply.)**

	Count	Percent
Windows	88	75%
Mac OS	30	26%
Linux	1	1%
Other (please specify)	2	2%
<b>Total Responses:</b>	<b>117</b>	<b>100%</b>

**Other**

about to get a mac for graduation  
FreeBSD



<b>If you have your own computer with you, does it have wireless capabilities?</b>		
	<b>Count</b>	<b>Percent</b>
Yes	88	75%
No	24	20%
Don't know	6	5%
<b>Total Responses:</b>	<b>118</b>	<b>100%</b>

<b>What is your expected year of graduation?</b>		
	<b>Count</b>	<b>Percent</b>
2006	32	26%
2007	25	21%
2008	25	21%
2009 or later	39	32%
<b>Total Responses:</b>	<b>121</b>	<b>100%</b>

<b>What is your primary academic division?</b>		
	<b>Count</b>	<b>Percent</b>
Fine Arts	12	10%
Humanities	33	28%
Natural Sciences	38	32%
Social Sciences	26	22%
Interdisciplinary Programs	10	8%
<b>Total Responses:</b>	<b>119</b>	<b>100%</b>

<b>What is your gender?</b>		
	<b>Count</b>	<b>Percent</b>
Female	87	72%
Male	34	28%
<b>Total Responses:</b>	<b>121</b>	<b>100%</b>

<b>What is your age?</b>		
	<b>Count</b>	<b>Percent</b>
18 or younger	22	18%
19	30	25%
20	31	26%
21	21	18%
22	16	13%
23 or older	0	%
<b>Total Responses:</b>	<b>120</b>	<b>100%</b>



